



Belden is a leader in end-to-end cable, connectivity and networking solutions that enable organizations to effectively deliver essential products and services in the world's most demanding environments. It has approximately 6,600 employees, and provides value for industrial automation, enterprise, education, healthcare, entertainment and broadcast, sound and security, transportation, infrastructure, consumer electronics and other industries. Belden has manufacturing capabilities throughout Asia, North America and Europe and a market presence in nearly every region of the world. Belden was founded in 1902, and today is a leader with some of the strongest brands in the signal transmission industry. For more information, visit www.beldenapac.com.

Infrastructure Operations Manager APAC - Hong Kong / Shanghai

- Lead and manage implementation of various regional infrastructure projects, making sure they are completed on schedule and within budget.
- Define and communicate project milestones, service level agreements, and resource allocation to project stakeholders, department leads, support staff, and end users
- Regularly review and where necessary, re-engineer helpdesk support processes and service level agreement to ensure they can support the business operations
- Manage IT helpdesk team, including recruitment, supervision, scheduling, development, evaluation and disciplinary actions
- Ensure the IT support processes, backup operations, infrastructure security, and contingency planning are in compliance with corporate standards and SOX requirements.
- Manage external vendors for outsourced IT support in certain office locations
- Manage hardware and IT service (e.g. calling cards, blackberry, conferencing solution) procurement process to ensure we get the most competitive price, and review the process regularly
- Manage research on potential technology solutions and implementations in support of lowering the IT operating costs and improved business benefits

Requirements:

- Bachelor Degree in the field of computer science, information systems, or business administration. Holder of PMP is preferable
- Minimum 3 years experience managing an IT infrastructure operation in a regional level, especially in the Manufacturing industry
- Hands on on experience in MS Windows servers, Lotus Notes, MS Exchange, MS SQL server, Cisco, Juniper, IDS, VPN, MS SQL server, SAN, VoIP, and AD administration
- Proven experience and ability in managing complex IT projects, in both global and regional levels
- Ability to manage and complete multiple projects in parallel according to priorities and deadlines
- Willingness to take ownership and show initiative to achieve results

- Willing to travel internationally
- Experience in managing in third party vendors and handling IT SOX compliance
- Fluent in English, Cantonese & Mandarin

Interested applicants please **email** your detailed resume, current and expected salary and contact numbers to: asiapacific.hr@belden.com

We regret that only short-listed candidates will be notified.